Battlecard: Social media platforms compared

Criteri

Multiple account management

Content scheduling

Analytics

Team collaboration

Customer engagement

Social listening



Supports managing up to 35 social profiles across multiple networks.

Supports scheduling posts in advance on various social media platforms.

Offers detailed analytics on engagement, reach, and other metrics

Allows for team management, assigning tasks, and sharing reports.

Provides tools for responding to customer inquiries and complaints.

Offers social listening capabilities with customizable streams.



Supports managing up to 50 social profiles across multiple networks.

Allows scheduling posts, content calendars, and campaigns.

Provides in-depth analytics, including real-time data and AI insights.

Offers a collaborative platform for social media teams.

Offers a customer care platform with AI-powered chatbots.

Offers social listening capabilities with advanced AI.



sproutsocial

Supports managing up to 20 social profiles across multiple networks.

Allows scheduling of posts, tagging, and campaigns.

Provides reporting on audience engagement, social media trends, and more.

Provides team management, workflow, and collaboration features.

Allows for monitoring and responding to customer inquiries on social media.

Provides social listening with keyword monitoring and notifications.



Supports managing up to 25 social profiles across multiple networks.

Allows scheduling of posts, and posts can be queued for later.

Offers basic analytics on reach, clicks, and engagement.

Offers collaboration features like team management and post approvals.

Provides limited customer engagement features.

Offers social listening with keyword tracking and brand mentions.





Follow us







info@kps.com

kps.com



Stefanie Ehrhard

Senior Consultant stefanie.ehrhard@kps.com +49 1728934019

• 2023 KPS AG or a KPS affiliate company. All rights reserved. No part of this publication may be reproduced or transmitted in any form or for any purpose without the express permission of KPS AG or a KPS affiliate company. The information contained herein may be changed without prior notice. These materials are provided by KPS or a KPS affiliate company for informational purposes only, without representation or warranty of any kind, and KPS or its affiliated companies shall not be liable for errors or omissions with respect to the materials.

SAP and other SAP products and services mentioned herein as well as their respective logos are trademarks or registered trademarks of SAP SE (or an SAP affiliate company) in Germany and other countries. All other product and service names mentioned are the trademarks of their respective companies.